

Post-School Status of Students Who Received Special Education Services



Follow-Up Telephone Survey

Script for Telephone Interview

The Call Log posted on the district site includes all contact information that was gathered from the exit interview contact form, or other available source.

- ***IF someone answers and student is at least 18 years old, say:***

Hello. This is (first name). May I please speak with (student's name)?

- ***IF former student (18 years or older) answers, say:***

Hi (student's name). I am calling on behalf of (school/district). We are interested in learning what former students have done since they left school. I'd like to ask you a few questions that will help us make our school programs better. This should only take about 10 minutes, and your name will not be used. You can choose not to answer any question and stop at any time. Would you be willing to answer a few questions?

IF yes, say:

Thank you. [Go to Questionnaire.....]

- ***IF student is under 18 years of age, say:***

Are you (student name's) parent or guardian?

IF yes, say:

Hi, I am calling on behalf of (school/district). We are interested in learning what former students are doing since they left school. I'd like to ask you or (student's name) a few questions that will help us make our school programs better. This should only take about 10 minutes, and neither your name nor the student's will be used. You can choose not to answer any question and stop at any time. Would you or (student's name) be willing to answer a few questions?

IF yes, say:

Thank you. [Go to Questionnaire

- ***IF not the parent or guardian, say:***

When would be a good time to reach either (student's name) or (the parent/guardian)? Thank you, I will try back then. (Write information in notes section on call log page and try again at that date and time.) The interview can be conducted with a person familiar with the work and school activities of the former student.

- ***IF the student or parent/guardian seems hesitant, try these words of encouragement:***

- This will only take a few minutes.
- All your responses will be kept confidential – we will not use your name at all.
- Your experience is very valuable to us and would be very helpful.
- Could I call back at a more convenient time?

- ***IF the student or parent/guardian refuses or seems unwilling to answer the questions say:***

Okay. Thank you for your time. Goodbye.

- ***If student or parent/guardian has questions about doing the interview, they can call:***

Charlotte Alverson at 541-346-1390 or Sally Simich at 971-208-1744

Local Resources for Young Adults

Check the links under the agency name to find your local offices and contact information. Add other local contacts that interviewers should have readily available.

Agencies & Non-profits	LOCAL Contact Information
FACT (Family and Community Together) https://www.factoregon.org/	Phone: toll-free 888-988-3228 or 503-786-6082 Address: 2475 SE Ladd Ave., Suite 430, Portland, OR 97214
Vocational Rehabilitation https://www.oregon.gov/dhs/Pages/index.aspx	Phone: Address:
Oregon Employment Department — Work Source Centers https://worksourceoregon.org/	Phone: Address:
ODDS https://www.oregon.gov/dhs/SENIORS-DISABILITIES/DD/Pages/index.aspx	Phone: Address:
Centers for Independent Living https://www.oregon.gov/dhs/SENIORS-DISABILITIES/SILC/Pages/services.aspx	Phone: Address:
Public Health & Mental Health https://www.oregon.gov/oha/PH/ProviderPartnerResources/Pages/index.aspx	Phone: Address:
Community College (Disability Services)	Phone: Address:
Disability Rights Oregon https://droregon.org	Phone: toll-free 800-452-1694 Address: 511 SW 10th Avenue, Suite 200 Portland, OR 97205