Ready, Set, Go for PSO: What veteran data collectors need to know for 2024

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Agenda

- Purpose and assumptions

- Review results from 2023 data collection with leavers in school year 2021-22

- Reminders

- Recording Contacts

- Resources

Purpose

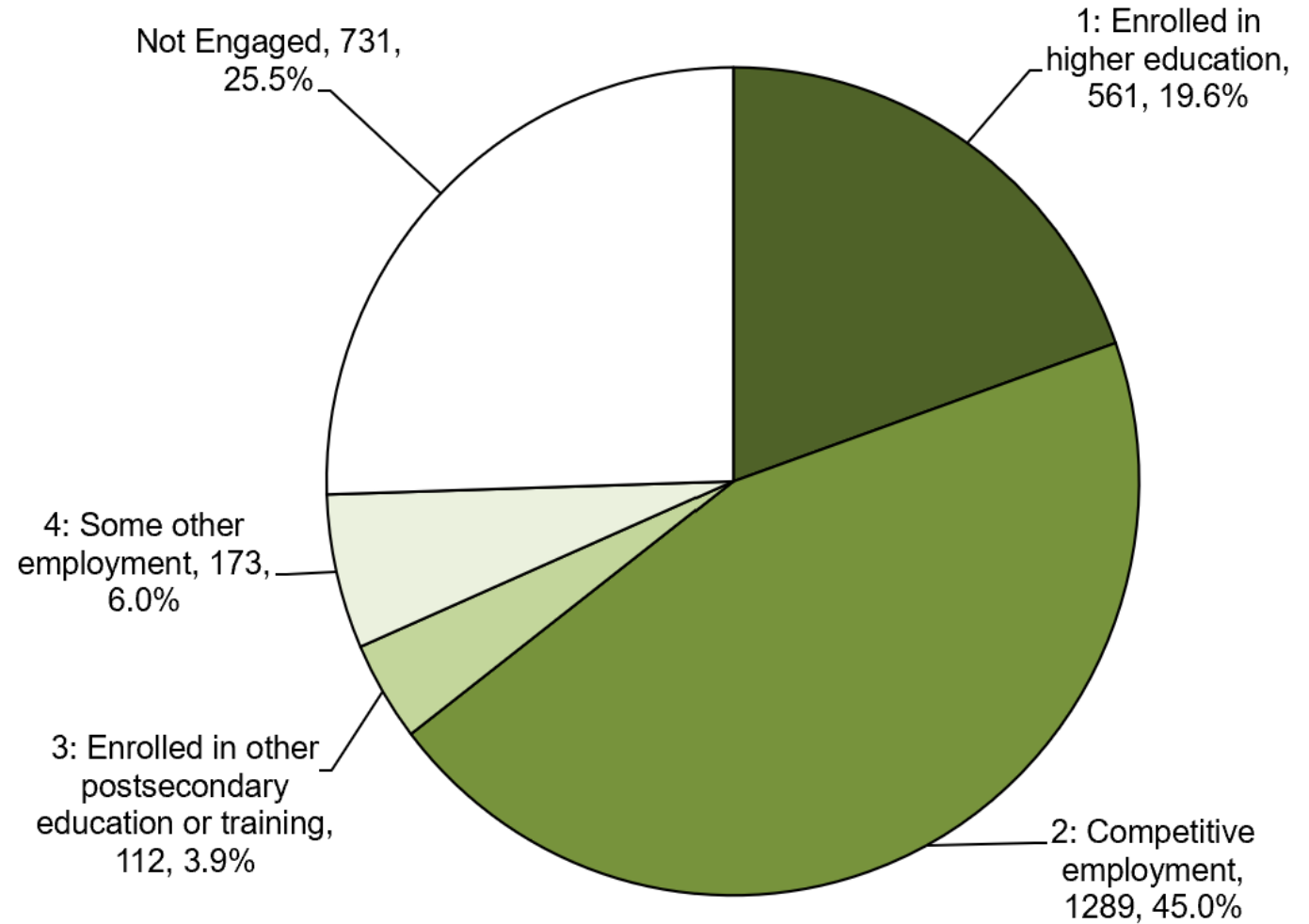To provide an overview of PSO processes, timeline, and resources for 2024.

Assumptions about this training

- We assume you

  - Are familiar with the general PSO data collection purpose and process

  - Have collected and reported PSO data for multiple years

  - Know how to access the PSO App in Central Login

Oregon's PSO Results for School Year 21-22

- Total Former Student Leavers
  - 5,435
- Total Respondents
  - 2,866 (52.7%)
- Total Engaged
  - 2,135 (74.5%)
- Not Engaged
  - 731 (25.5%)

Not Engaged, 731, 25.5%

1: Enrolled in higher education, 561, 19.6%

4: Some other employment, 173, 6.0%

3: Enrolled in other postsecondary education or training, 112, 3.9%

2: Competitive employment, 1289, 45.0%

OR4PSO

THANK YOU SO MUCH

YOU ARE VERY MUCH APPRECIATED!

Process Reminders:

- Must enter agency contact information for your PSO Team to proceed in PSO App.
  - Administrator, Point(s) of Contact for the Exit and Follow-Up Interviews, and staff collecting or entering data in the App
  - Information used to send notices and contact if a problem arises with the collection

- Student List is available for review in mid-April.
  - Use the Student List to verify students who are eligible for PSO data collection this year
  - To make additions/deletions to the list, send only the SSID number to the ODE Data Team: ode.oss-datateam@ode.oregon.gov

- Highly encourage use of the online PSO App to record attempts and interview data.
  - Eliminates duplication of work effort
  - Reduces likelihood of error from data entry
  - Ensures right questions are asked through built in skip logic
  - Includes built-in help features

Process Reminders:

- **The interview is meant to be a conversation**

  - Ask the question and have a conversation with the former student/designee

  - Listen to their answer rather than reading the answer categories

  - Sometimes it may be necessary to re-word a question or ask additional questions (probe) in order for former student or designee to understand the question

Pre-Contact (Now)

- Tell current seniors about the purpose and timeline Follow-Up Interview

  - Have current students complete the post-card

- Remind (i.e., pre-notify) families and former students that they will be contacted for the Follow-Up Interview

  - Send the PSO post-card

  - Post on social media platforms

  - Send a letter with a hand addressed envelope

Contact

- **Multiple Attempts on Multiple Days at Multiple Times**
  - Students employed or enrolled in postsecondary education may not be available during a typical school days/hours
  - Interviewers may need to call in the evenings or on weekends

- **Maintain confidentiality**
  - All information obtained during student interviews must be kept confidential by the district and interviewers.

Pre-Interview

PRE-INTERVIEW ⌃

A.

Is this student eligible to take the Follow-Up Interview?

For a student to be eligible they must: 1) leave special education; 2) be 14 years of age or older when they left; 3) not return to regular education or return for special education services.

[?]

○ Yes
○ No

Clear Response

- If the **Student List** was reviewed prior to starting the interviews, and any additions/deletions made through ODE's Data Team, select yes.

- If the Student List was not reviewed prior to starting the interviews, confirm the student is eligible before starting the interview;

- Check school data or ask the former student or the designee whether they are in school, has left/returned to school.

- If 'No' is selected, you will be prompted to give the reason the individual is ineligible.

Pre-Interview

CONSENT ^

B. Are you willing to answer a few questions about your education, jobs, and life in general following High School? [?] *Required
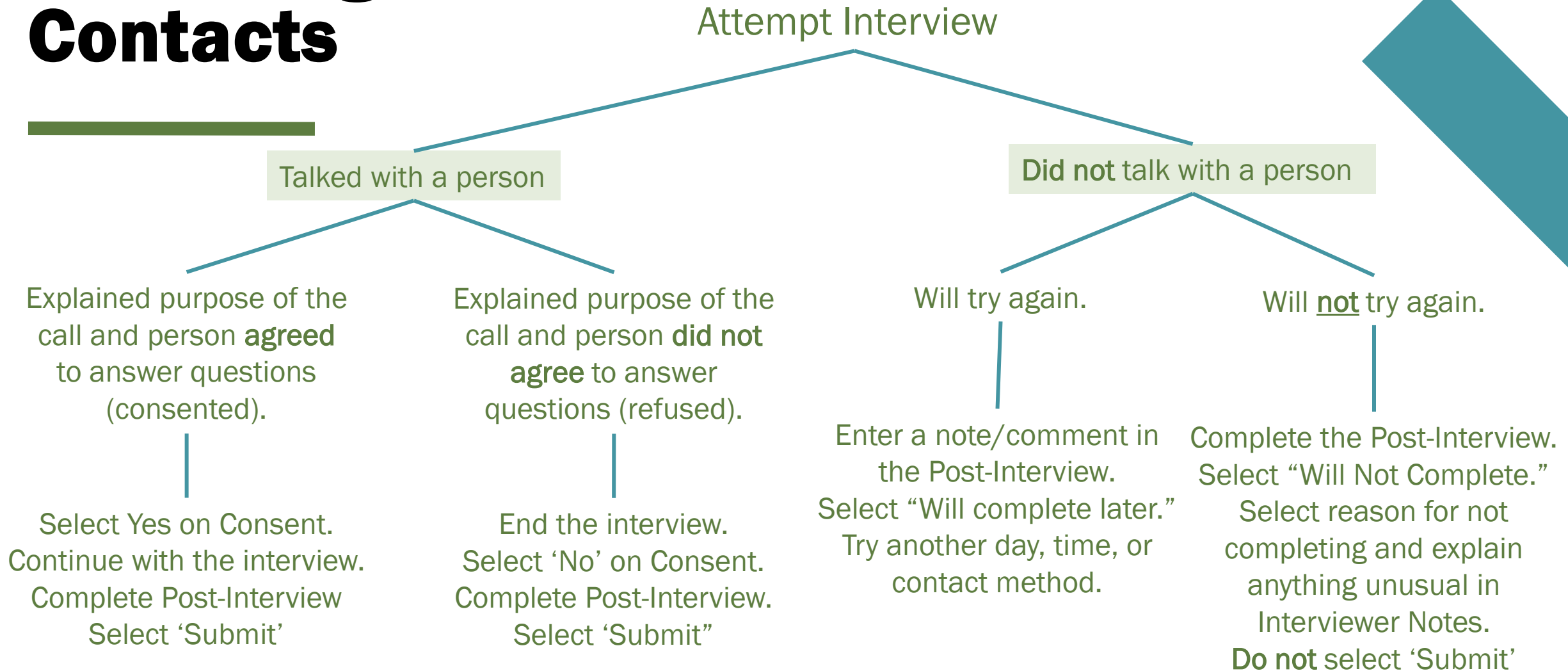
○ Yes

○ No

Clear Response

- This question requires talking to a person – either the former student or their designee – to be able to answer this question.

- This question is the basis for determining consent/refusal.

- Not having contact information or not getting an answer after leaving a message is not a refusal because you did not talk to a person.

Recording Contacts

Attempt Interview

Talked with a person

Explained purpose of the call and person **agreed** to answer questions (consented).

Select Yes on Consent.
Continue with the interview.
Complete Post-Interview
Select 'Submit'

Explained purpose of the call and person **did not agree** to answer questions (refused).

End the interview.
Select 'No' on Consent.
Complete Post-Interview.
Select 'Submit"

Did not talk with a person

Will try again.

Enter a note/comment in the Post-Interview.
Select "Will complete later."
Try another day, time, or contact method.

Will **not** try again.

Complete the Post-Interview.
Select "Will Not Complete."
Select reason for not completing and explain anything unusual in Interviewer Notes.
Do not select 'Submit'

Recording Contacts

Attempt Interview

Talked with a person

Did not talk with a person

Recording Contacts

Attempt Interview

Talked with a person

Explained purpose of the call and person **agreed** to answer questions (consented).

Explained purpose of the call and person **did not agree** to answer questions (refused).

Recording Contacts

Attempt Interview

Did not talk with a person

Will try again.

Will **_not_** try again.

v.
"

Recording Contacts

Attempt Interview

Did not talk with a person

Will try again.

Will **<u>not</u>** try again.

Will Not Complete (No Further Action)

Will Complete Later (Still In Progress)

Submit (Survey Complete)

WILL NOT COMPLETE - NO FURTHER ACTION ✕

Please indicate the reason that you WILL NOT EVER BE COMPLETING the interview for "Deporte, Colette"

○ Wrong Contact or no contact information
○ Mesage left, received no response
○ No Answer

Cancel   Continue

WILL COMPLETE LATER REASON ✕

Please indicate the reason that you will completing the interview at a later time for "Deporte, Colette"

○ Person not available to talk (work, busy)
○ Wrong contact information, obtaining new information
○ Left a message
○ No Answer
○ Wasn't able to explain the purpose of the interview (hang-up)
○ Other (Provide Reason)

Additional Notes:

Cancel   Continue

✓ **Survey Submitted**
Survey marked as 'Completed' ✕

⚠ **Not all questions answered** ✕
You must answer all required questions to submit. All of the remaining questions have been highlighted.

CONSENT

B. Are you willing to answer a few questions about your

○ Yes   MUST HAVE TALKED
○ No   WITH A PERSON

Clear Response

Contact History

Will Complete Later (Still In Progress) – leave a note in the pop-up box

Will Not Complete (No Further Action) – leave a note in Interviewer Note

Post-Contact

- Ensure all questions have responses

- Complete the Post-Interview questions

  - Interviewer Notes/Comments are really helpful

- Access preliminary response rate and engagement in the PSO Dashboard for your school/district

- Access final PSO data in the SPR&I system

- Review final PSO results with all data collectors

  - Plan how to improve data collection for next year

  - Use data to improve transition programs and opportunities

2024 Timeline

- **Mid-April:** Student List Review Available

- **June 6:** PSO App Opens for Data Collection

- **Sept 30:** PSO App Closes for Data Collection

- **Throughout:** Preliminary Results Available with in the App

- **Winter 2025:** Final PSO Results Available

Save the Dates: 2024 PSO Trainings

Date/Time	Audience	Objective	Mode
February 16 *The Results are In: PSO Results from 2023*	All interested parties	Share the results from the 2023 PSO data collection efforts	**Recorded Only**
March 14 – OSTC *Unlocking the Power of PSO Data: Enhancing Skills and Insights*	Anyone responsible for Post-School Outcomes (PSO) data collection or reporting.	Describe PSO processes	**LIVE**
April 12 *Ready, Set, Go for PSO: What veteran data collectors need to know for 2024*	Data collectors & administrators experienced in collecting and reporting PSO data	Provide an overview of PSO processes, timeline, and resources for 2024	**Recorded Only**
May 2 - @2:00 (PDT) ODE Spring Training Webinar	**By ODE invitation only** – watch for notification		**LIVE**
May 16 & May 23 **Two-part sequence (see below)**			
Part 1 - May 16 *Why Does It Matter: What, Why, When and Who*	Required for all new administrators and data collectors along with those who did not collect data in 2023 but will in 2024 **Registration required** – watch for notification	Part 1 – Provide an overview of PSO processes, timeline, and resources for 2024	**Recorded Only**
Part 2 – May 23 @3:00-4:30 (PDT) *Oregon PSO: How to collect PSO Data for New Data Collectors*		Part 2- Provide detailed guidance on step-by-step processes	**LIVE**
May 30 - @3:00-4:00 (PDT) and **August 29 - @3:00-4:00 (PDT)** *Open Mic Q & A*	Anyone affiliated with PSO **Registration required** – watch for notification		**LIVE and Recorded**

Up-to-date training information will be posted on the ODE PSO 2.0 App Main Dashboard
Links to recorded sessions and PSO Resources are located under the PSO Resources tab: **https://transitionoregon.org/post-school-outcomes/**

Resources

- **Website Resources: transitionoregon.org**
  - Follow-Up Telephone Survey Script
  - District Post-School Outcomes (PSO) Timeline
  - Contacting Hard-to-Find Youth: Strategies for the Post-School Survey
- **Technical Assistance for App and Data Collection Mechanics:**
  - pso@uoregon.edu
  - Cindy Post – cpost3@uoregon.edu
  - Charlotte Alverson – calverso@uoregon.edu
- **Data Collection Purpose and Use in Oregon**
  - Shava Feinstein – Shava.Feinstein@ode.oregon.gov

Feedback, Questions, or Suggestions

- Use the QR code to give feedback about this PSO training

- Email questions or suggestions to pso@uoregon.edu

Thank you

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